



Comments and Compliments Policy

Relevant to:	All Staff
Policy Owner:	CEO/Head of Resources
Review Frequency:	
Last Review Date:	09/01/2025
Next Review Date:	09/01/2028
Review Changes:	
Links to other Policies:	Data protection/
Linked Documents:	

Comments and compliments

Service users, partners or stakeholders

How to comment or provide comments or compliments about Motiv8 South

Motiv8 wants to provide everyone with the opportunity to give feedback on the work that we do whether that be on our delivery, staffing or other aspect of our work. We value your feedback and are committed to using your comments and compliments to improve and develop the way we do things. If you have a suggestion or compliment we would like you to share with this us.

We may use your positive feedback to support our work. For example, we may use comments in our publications, on the website and social media to tell people about the projects/individuals we support and the good work that we do. All quotes will be used anonymously, to protect identities. However, if more information is needed, we will contact you to request permission. Contact details will not be disclosed outside of Motiv8, unless we are required to under the Data Protection/GDPR acts.

Comments and compliments

To provide a comment or compliment, you can either use the Comments and Compliments form or you can write, e mail or telephone us. All e mails should go to info@motiv8south.org.uk. Telephone calls should be made to 02392 832727.